Emmi Program Tip Sheet

How to order educational programs in Epic:
Note: we can automate the issuance of Emmi based on any unique criteria in Epic via a Footprints ticket

1. Open the Patient Education activity. Open to Education Tab. Click Add Title

2. Select a point under the Emmi Education Title/Topic
3. Click Accept

When the education point is added, the patient will be notified via their eGuthrie account, email, SMS, or phone call. There will also be a message in the AVS to let them know the education is assigned and available:

Emmi Education Reminder
Your Guthrie Provider has assigned Emmi Education to you which includes easy-to-understand interactive videos or patient handouts, intended to make you feel more comfortable about your health. To access Emmi education:

- If you have a MyChart account, review your MyChart messages for details.
- If you do not have a MyChart account but have an active email on file with Guthrie, Emmi will send you a separate email for each program assigned, including a link and unique 11-digit access code. It won’t matter which codes you use if you have multiple programs, though all codes will take you to your Emmi dashboard, where you can review all assigned programs.
- If you do not have a MyChart account or an active email, you will receive a phone notification from Emmi with instructions on how to access your education.

Education is available for 30 days from the date it was assigned. Review it as many times as you like, and share with family and friends.
4. Patient viewing activity will be documented back in the Education Activity