

Moving to Workplace.com

How do I move to workplace.com?

If you're part of a Workplace Premium community, a system admin must move your community to workplace.com.

Will I need to log in again when I move to workplace.com?

No, your login will automatically be transferred from facebook.com when your company migrates to workplace.com.

What happens to existing links when my community is moved to workplace.com?

All links will continue to work. After you move to workplace.com, when you visit Workplace using a facebook.com link, we'll automatically redirect you to the workplace.com version of the page without disruption. We currently have no plans to deprecate facebook.com Workplace links.

What will happen to our community's URL and subdomain?

Your subdomain will remain the same and your URL will become guthrie.workplace.com.

Are there any security benefits to moving to workplace.com?

The move to workplace.com will allow for finer grained monitoring tied to specific domains and a clearer separation of cookies.

Will I need to reconfigure my SSO when we move to workplace.com?

There's no immediate need to change your SSO configuration, the existing URLs you have configured will continue to work as normal.

Do we need to whitelist any new IP addresses when we move to workplace.com?

Workplace will only be changing its domain name and will still be hosted within Facebook data centers. There are no new IP addresses to whitelist. We recommend you check your hostname whitelists to ensure guthrie.workplace.com is added on ports 80 and 443.

Will your email domain change now that Workplace has moved to workplace.com?

Workplace will eventually look to change its email domain, but at present, it'll remain fbworkmail.com.

Are your CDN URLs changing now that Workplace has moved to workplace.com?

We have no plans to change over Workplace CDN URLs to workplace.com. Workplace CDN URLs will remain on fbcdn.net.

Does moving to workplace.com affect the account Management (SCIM) API?

The SCIM API will work across both facebook.com and workplace.com domains. Continuing to use the old URI will have no negative impact, however we recommend you plan to make the switch.

Does moving to workplace.com affect the Graph API?

The Graph API will work across both facebook.com and workplace.com domains. Continuing to use the old URI will have no negative impact, however we recommend you plan to make the switch.

Will moving to workplace.com affect my installed apps?

Your custom integrations and installable apps won't be affected by the switch to workplace.com.

Which mobile app versions support workplace.com?

Android Workplace: Version 212 and above.

Android Work Chat: Version 206 and above.

iOS Workplace: Version 208 and above.

iOS Work Chat: Version 202 and above.